



PCC Advisory Committee

Strategic Innovation and PCC Policy Sub-Committee Roles and Responsibilities

Purpose

The purpose of the Strategic Innovation and Postal Customer Council (PCC) Policy Sub-Committee is to develop innovative solutions to enhance PCCs and ensure they are in compliance with the rules and regulations of Publication 286.

Structure

- The Strategic Innovation and PCC Policy Sub-Committee will have one Postal Co-Chair, one Industry Co-Chair, and a minimum of three additional general sub-committee members.
- The Industry Co-Chair will hold this position for a maximum of three years. Prior to the conclusion of their term, the Industry Co-Chair will nominate their replacement. The nominee must be either a Member-at-Large or an existing general sub-committee member. The National PCC Program Office will complete the selection of the new Industry Co-Chair. There is no term limit for general sub-committee members.
- After the Industry Co-Chair's term ends, he/she may rejoin any sub-committee as a general member. Additionally, he/she is eligible for consideration for the Industry Vice-Chairperson or National Industry Chair (if the position is vacant).
- Each sub-committee Industry Co-Chair will be partnered with another PCCAC industry leadership member (as assigned by the National PCC Program Office) to provide support and assistance to the sub-committee.

Responsibilities

1. Establishes and achieves annual objectives for the Strategic Innovation and PCC Policy Sub-Committee.
2. Leads monthly Strategic Innovation and PCC Policy Sub-Committee meetings (attendance mandatory for Postal and Industry Co-Chairs) and send your meeting summary to the Industry Vice-Chairperson for distribution to the PCCAC leadership team.
3. Manages the *PCC Voice* LinkedIn page.
4. Creates addendums in *Publication 286* as needed.
5. Stays abreast of new technologies that could enhance PCCs and share applicable information with the PCC community.
6. Plays an active role in all PCCAC leadership meetings, including monthly touchpoints and quarterly in-person meetings.
7. Participates in your assigned PCC liaison Area monthly touchpoints.
8. Plays an active role in your local PCC and mentors other PCCs as applicable.
9. Plays an active role in the planning of and participation at assigned PCC University training events.
10. Supports the National Postal Forum by participating in PCC activities as defined by the National PCC Program Office (e.g., PCC Opening Session, PCC Workshops, PCC Reception, PCC Booth, etc.).
11. Participates in quarterly MTAC meetings and takes a leading role in the MTAC summary webinars presented to the PCC community.
12. Hosts an annual Strategic Innovation and PCC Policy Customer Café via WebEx.
13. Contributes bi-monthly and special edition articles to the *PCC Insider* editor.
14. Plays an active role in the planning of and participation at the PCC Leadership Awards Celebration.